

# INTERNET PURCHASE POLICY

At Christina Collection, we strive to ensure that your experience with our products is outstanding during purchase, installation, and after years of use.

In order to deliver on our service promise and top quality, we partner with the best home and flooring retailers across the U.S. These Christina Collection Certified Retailers can provide information about our newest product collections along with full size samples. They are expertly trained on our products, and they can help you with professional installation services. By doing this, our Certified Retailers help ensure the long term quality of your Christina Collection flooring and deliver on the **Christina Collection Promise**.

Interested in bringing the Christina Collection quality and style into your home? We strongly recommend that you consult a local Christina Collection Certified Retailer near you. If you need help finding an authorized dealer in your area, please contact us.

**You can purchase Christina Collection products exclusively through your local Christina Collection Certified Retailer. However, our products are not authorized for sale online. Even though you may find our products for sale on the Internet, if you choose to purchase from non-authorized websites or out of state, Christina Collection is unable to honor any warranty claims, returns or exchanges.**

Purchasing from non-authorized online retailers can be problematic for you as the products may be counterfeit or defective. We urge our customers to use caution when making a purchase decision to protect themselves. As we have no relationship with these non-authorized online retailers, if you experience any difficulty with your flooring product, we will be unable to assist you.

If you are a retailer and you are interested in becoming a Christina Collection Certified Dealer, please contact our Dealer Services.

*xoxo, Christina*